



## **Gina Campala, LMT**

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StLucieMassage.com

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### **Policies**

Massage therapy is not a replacement for medical care and no diagnosis will be made. Massage therapists are not qualified to perform spinal or skeletal adjustments, diagnose, prescribe, or treat any physical or mental illness, and that nothing said in the course of the session(s) should be considered as such.

Because massage therapy is contraindicated (should not be done) under certain medical conditions, all known medical conditions and questions must be answered honestly. Keeping the practitioner updated as to any changes in your medical profile is your responsibility. There shall be no liability on the practitioner's part should you forget to do so.

#### **Payment**

The cost for each massage therapy session is the client's responsibility to pay. Payment is expected at time of service.

#### **Cancellations**

It is understood that unanticipated events happen occasionally in everyone's life. In the desire to be effective and fair to all clients and out of consideration for therapists' time, these are the adopted policies:

- 24 hour advance notice is required when canceling an appointment. This allows the opportunity for someone else to schedule an appointment.
- If you are unable to give a 24 hour advance notice you will be charged the full amount of your appointment. This amount must be paid prior to your next scheduled appointment.

#### **No-Shows**

Anyone who either forgets or consciously chooses to forgo their appointment for whatever reason will be considered a "no-show". They will be charged for their "missed" appointment and future service will be denied until payment is made. All subsequent appointments must be paid in advance.

#### **Arriving Late**

Appointment times have been arranged specifically for you. If you arrive late your session may be shortened in order to accommodate others whose appointments follow your. Depending upon how late you arrive, your therapist will determine if there is enough time remaining to start a session. Regardless of the length of session actually given, you will be responsible for the full session rate.